

**PATIENT PARTICIPATION GROUP MEETING**  
**THURSDAY 22<sup>ND</sup> JUNE 2017**

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Please see attached sheet for list of attendees

The group was welcomed

Informed there were no fire alarm tests planned for the day so if the alarm rang we would need to leave by the back door.

Toilets were pointed out and everyone was provided with a drink

**We had a visitor to welcome**

Mrs Karen Wilson from Healthwatch Bolton

Karen explained that they were the local consumer champion for health and social care issues

She told us mainly about the powers they had to go into mainly care homes to look around to inspect. They have no powers to close down a home as such, but they spoke to residents and/or family members to find out if their relatives were happy living in the home.

Leaflets were given to the PPG members and also an annual report too

**DR HASLAM LEAVING THE PRACTICE**

We had to inform the PPG that sadly Dr Haslam was moving on to pastures new! The group were sad to hear the news, wished Dr Haslam the very best of luck and asked who would replace her.

We explained that Dr Arefa Badat, who had been working as our salaried GP, would become our new partner. However, that left a gap for a new GP/salaried doctor. We would be trying hard to fill this position, but we explained how very difficult it is to replace doctors at the moment and told them that we may need to use locums to fill the gap

**CAR PARK**

This is a recurrent theme. Patients find it very difficult to find a parking space on the car park as commuters from the train station had been parking on it.

One of the members said that she had been speaking to a member of staff from Assura who own the building – Edward Henshaw, he had assured her that he was organising for a parking eye to be

installed, which Linda Heywood PM already knew about. However, the member said that she had also spoken to a member of the council and that Assura had not applied for planning permission for this to be installed. LH said that she would chase this up and inform the members at the next meeting.

The meeting closed at 2.20 pm